
TERMS AND CONDITIONS

Inclusions, Assumptions and Exclusions Site Services / Considerations

In order to remain competitive, we have not included any contingency costs and as such our quotation is based on the following assumptions:

- The client will carry out off-loading of materials and transfer to a secure waterproof area adjacent to the site of the installation.
- The site of the works will be clear of any obstruction prior to commencement and during the progress of the works.
- The floor of the premises is of concrete construction, suitably surfaced and are within the tolerances appropriate to the installation and its subsequent use. In addition, they are capable of safely supporting the loads which will be imposed on them.
- Power supplies and adequate lighting will be the responsibility of the client to enable the installation to be built efficiently and safely.
- Whilst we have obtained as much information as possible, either from conversations with yourselves or from the survey we have been able to carry out, it may be that there are obstructions e.g. manhole covers, that we are unable to view at the present time.
- We will be pleased to attend/return to the site and carry out a full survey if it is possible for you to arrange for the area to be cleared. If this is not possible any areas that may affect the installation will be brought to your attention at the earliest opportunity during the course of the installation programme.

Job Completion

On completion, all debris and surplus material (resulting from our installation) will be removed to your waste disposal area and the site left clear, excluding any clearing of debris caused by others.

We have not allowed in our proposal any costs for cleaning down the installation or indeed clearing debris caused by others on completion. If required we are prepared to provide a separate quotation for this.

If you are in any doubt as to interpretation of these considerations, please contact us for clarification.

Manufacturing & Installation Codes

Storage Equipment Manufacturers

All of the manufacturers of the products we supply are full members of SEMA and their Codes of Practice ensure that you are covered by our accountability to the Association. Membership of SEMA is vital to ensure your after sales backup. All installation, design and site construction work are monitored by BSI to SEMA codes.

Installation Methods

A copy of our method statement(s) for the product(s) listed in this proposal is available on request and is automatically supplied with order acknowledgement for installation projects. This is issued to all Supervisors/Foreman and other persons who control our sites to make decisions and follow rules appertaining to the Health & Safety Act 1974 and the safety rules and guidelines laid down by **Dexion Anglia**.

Health & Safety

Dexion Anglia has always been highly committed to considerations of Safety. Our customers insist on the highest standards of safety when specifying equipment. This insistence is reinforced by Health and Safety legislation, which requires manufacturers to carry out research and testing.

In compliance with section six of the Health and Safety at Work Act, **Dexion Anglia** would advise that safety precautions should be taken in the care/maintenance of our products. To this effect we would recommend that the structure should not be altered without prior consultation with **Dexion Anglia** and that regular inspections for damage should be carried out.

Dexion Anglia offer such an inspection service, details can be obtained from our office should you wish to take advantage of this service.

Delivery

Our Quotation includes carriage via Groupage.

Deliveries will be made between 08:30am - 17:00pm and to a single point for offloading.

We have assumed there are no restrictions on site, please advise if there are any height, width or weight restrictions - as there may be additional charges.

Timed deliveries are available upon request.

Please check all deliveries before signing - **Dexion Anglia** will not be held responsible for any missing materials after this time.

Deliveries to a residential address will incur an additional cost, therefore please inform us at your earliest convenience if you wish to have the goods delivered to a residential property.

Please advise on any times or days that deliveries are unable to be made.

Offloading of materials is **not** the delivery driver's responsibility,

If you/your customer are unable to offload materials with a FLT as originally specified, **Dexion Anglia** will need to be notified as soon as possible.

If customer refuses to take delivery of goods on date specified by **Dexion Anglia**, the customer is liable for additional costs for re-delivery charges.

Dexion Anglia must be informed in writing 72 hours prior to the delivery date should the customer want to cancel or make changes to the delivery. Failure to inform us will result in additional charges..

Unless specified within our quotation we have not included for offloading and have as assumed this will be carried out by others.

Labour

The site is clear, on ground level and is indoors with good access. All machinery in the area should be turned off and protected by you during construction.

Power will be made available to us, either 110V or 240V which we can transform down to 110.

The price has been based on normal working hours which is 8 - 5, and no allowance has been made for weekends or night work (unless stated within the quotation). These will be charged separately at overtime rates.

Plant will be supplied where quoted. If this is not included within the quotation, we will require this to be supplied by you. We will advise on what plant will be required at the time of confirmation.

Our engineers will be allowed the use of the on-site toilets and washing facilities.

The works to be carried out are outlined in the quotations we provided and agreed by yourselves via an official purchase order. Should any further works arise that were not discussed at the point of quotation or should you wish any further works to be carried out, these must be agreed by ourselves and the appropriate costs applied prior to the engineers carrying out these works.

We have assumed there is adequate parking for our vehicles, any charges incurred due to parking restrictions will be passed on.

Tolls and congestions have not been included and any costs incurred will be passed on.

Should there be any delays to works which are through no fault of our own, i.e. racks not being clear, or product blocking our progress, it may be required to return to site at a later date. If this is the case, additional cost will be applied at the appropriate rates.

If you should cancel or want to reschedule the works within 72 hours of the agreed start date, we reserve the right to recoup all installation charges. This will be in addition to any costs quoted to return to site at a later date to carry out the installation.

Invoicing:

Our payment terms are as shown on our quotation.

All invoice payments should be paid within the time stated on the invoice. Failure to do so can alter future prices for you and **Dexion Anglia** reserve the right to claim statutory interest for late payment.

Note: All materials remain the property on **Dexion Anglia Ltd until paid in full.**